

# Cancellation procedures and policy

## Joy Education LTD

September 14, 2021

You can cancel your plan at any time! You will be billed weekly and this continues until you manually cancel the subscription via the Members Area of our site

Refunds are issued if you give due notice that your child will not attend a class 24 hours in advance. If you make a class cancellation, we will refund you in full.

Each plan is specific to one child and families of more than one student on a screen must purchase additional option plans. We must keep small groups of 5-6 so that online learning is focused and is beneficial for all students involved.

Cancellation is free to cancel via the Members Area of the website, please log in to cancel your subscription or add more to your weekly schedule. Go to the "My Bookings" section of our member's area.

[www.britishtheatreschool.com/online-classes](http://www.britishtheatreschool.com/online-classes)

Best Regards,

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